

PRIVACY POLICY

This privacy policy dictates the way Devialet (« Devialet » or « us ») gathers, uses, stores and divulges the information obtained from the users (« the users » or « you ») of the Website devialet.com (« the Website»). This privacy policy applies to the Website and all the products and services (including the applications developed by Devialet) offered by Devialet.

Why do we collect identification information?

Devialet can gather and use the personal information of the users for the following purposes:

- Improve the service proposed

The information you share with us effectively enables us to improve the quality of the services provided by Devialet.

- Customize the user experience

We can use the information you provide us with to clearly grasp how you make use of the services and resources provided on our Website. This can enable us to optimise the Website's layout to make the user experience as intuitive and straightforward as possible.

- Improve our Website

Using the various comments you provide us with, we can learn more about the user experience and act on it to improve our products, our services, and the way they are displayed on our Website.

- Contact our customer base by e-mail

Gathering your e-mail addresses allows us to remain in contact with you. As such, we can answer any of your queries and requests. Moreover, if you are willing to subscribe to our newsletter, you will receive e-mails that may include important news about Devialet, updates, information regarding our products and their relevant services, and more. If at any point you wish to unsubscribe from our newsletter, you can do so using the simple detailed protocol located at the bottom of each e-mail we send. You can also contact us by e-mail to customercare@devialet.com.

The information we gather

Personal Identification information

We can gather the user's personal identification information either directly or indirectly. Such information may include the name, the e-mail address, the postal address, the phone number, the IP address (Internet Protocol).

Non-personal identification information

We can also gather non-personal information of the user when he or she interacts with our Website. Such non-personal identification information may include the user's language, gender, internet navigator, computer type, technical information regarding his or her means of connection to our Website, the operating system, the internet provider etc.

The way we collect information

We gather information in a variety of ways including but not limited to when a user creates an account on our Website, issues a purchase, fills a form, takes part in a game or a promotion online, participates to various activities on social networks, and when he or she uses a service, resource, or an activité proposed on our Website.

Cookies

Our Website can make use of « cookies » to improve the user experience. The user's Internet navigator places cookies on his hard drive to gather a certain set of information used to customize the navigation around our Website, thus enabling certain unique functionalities. The user can configure his or her navigator if he or she wishes not to allow the use of cookies. The user can also choose to be informed when cookies are being used on his computer to further accept them or refuse them. If the user restricts the use of cookies, certain sections of the Website will either not be entirely accessible or completely unaccessible.

Social Networks

If the user is to participate to activities proposed by Devialet on a variety of Social Networks, such as Twitter or Facebook, it becomes his responsibility to control the security and privacy policies of such networks along with their conditions of use.

Links towards other Websites

Throughout your navigation of the Website, you may encounter links redirecting you towards other Websites. It is your responsibility to verify the conditions of use, privacy and security of such Websites, since Devialet is not responsible for such parameters.

How do we protect your information?

We follow secure codes of practice for gathering, storing, and processing your information. This includes the encryption of sensitive information, the implementation of thorough control for accessing data, and ensuring that alteration, divulgation, destruction and unauthorized access to personal data, usernames, passwords and any other information is prohibited through the use of detailed security measures.

Sharing your personal information

Eventually, we can transfer the aforementioned personal information to partners for the following purposes: to complete an order, to obtain third party help for the Website, to perform surveys and analysis, and other operations in our name.

In such a situation, we will share your informations with those third parties in accordance to this privacy policy to ensure that they remain safe.

Unless clearly outlined in the section above, we will not share your identification information to third parties.

Your rights regarding the Data Protection and Freedom Acts

You are by law allowed to access, modify and delete the personal information we gather from you.

You can access your information via the Website, in the section « my account », or you can directly contact us by e-mail at: privacy@devialet.com

You can also modify the parameters of your navigator at any point in time to choose how Devialet is allowed to gather your information.

Modifications to this Privacy Policy

Devialet is entitled to its discretion to update this privacy policy at any time. Following the update, the date at the bottom of this privacy policy will change.

We strongly encourage the users to frequently verify this policy to remain aware of any change to how we handle your personal information.

You acknowledge and agree that it is your responsibility to verify this privacy policy regularly and to remain aware of the contents of the updates.

Your acknowledgment to these terms

By using the services provided by Devialet, you agree to this privacy policy. Your use of our services upon the displaying of this privacy policy will be considered like your acknowledgement to our terms.

Contact us

If you have any questions regarding this privacy policy, the practices of our Website, or your interactions with our Website, feel free to contact us at:

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This privacy policy is ruled exclusively by the French Law.

This document has been last updated on the 29th of September 2015.